# College of Southern Nevada Standard Student Experience

## NSHE System Support District Model

### Student Progression

<table>
<thead>
<tr>
<th>Connection</th>
<th>Entry</th>
<th>Progress</th>
<th>Completion</th>
</tr>
</thead>
<tbody>
<tr>
<td>Interest to Application</td>
<td>Enrollment to Completion of Gatekeeper Courses</td>
<td>Entry into Course Study To 75% Requirements Completed</td>
<td>Complete Course of Study to Credential with Labor with Market Value</td>
</tr>
</tbody>
</table>

### College Wide Momentum Strategies

- Evidence based recruitment: high school and nontraditional students
- Consistent college and career ready standards communicated
- Mandatory new student orientation
- Dual enrollment/Early College High Schools encouraged
- Centralized, coordinated financial aid outreach and awarding
- Guided Pathways for academic success
- Site based faculty with posted access to office hours
- Branding and marketing of the new student experience
- Academic offerings scheduled to meet student need
- Enhanced (CRM) communications
- Increase understanding of college requirements.
- Application and financial aid processes/Improve information, matching and financial aid products
- Assessment Prep

- Centralized registration processing
- Timely review of transcripts
- Assessment and placement tools
- Mandatory entrance Mandatory student success course
- Declaration of courses of study linked to career and academic pathways
- Academic opportunities to catch-up (prevention, acceleration, supplemental instruction, concurrent enrollment, contextualization, and competency-based digital prep)
- Aggressive financial aid application support and timely award notification
- Developmental courses designed to go further, faster, cheaper
- Vibrant student life, leadership and community engagement opportunities
- Entrance counseling, advising, success coaching
- Developmental course as required
- Attendance monitoring

- Innovative programs to incent optimal (e.g., high intensity, continuous) attendance
- Touchpoint interaction and communication with students through CRM
- Intensive advising/counseling
- Accelerated, flexible, and student-centered learning more available
- Intentional, accelerated, competency-based programs of study leading to credentials in high demand fields
- Early alert and intervention
- Academic progress updates
- Satisfactory academic progress review
- Emergency aid for unexpected life events
- Strong academic programming at all campus locations
- Faculty advising, consultation, office hours, referrals
- Adequate course offerings for certificate completion
- Timely support to student

- Mandatory “intrusive” advising for change of major, completion support
- Transfer with credentials incentives
- Remove barriers to graduation (e.g., fees, forms)
- Timely graduation processing and notification to relevant parties (National Student Clearinghouse, National Student Loan Data System)
- Reverse transfer notification
- Faculty advising
- Academic Support
- Commencement celebration
- Pinning celebrations
- Transcript sharing with NSHE institutions
- Job placement/Career support
- Transfer and certificate course availability
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Details:
- Early informed outreach
- Mandatory orientation
- Guided (academic) pathways
- Advisors and faculty at teaching sites
- Accelerate entry into coherent programs
- New CRM
- Marketing review
- Efficient class schedule
- Integrated assessment
- Early financial aid processing
- CCSD partnering on dual enrollment
Details:

- Revised academic advising model incorporating academic counseling
- Placement alternatives
- Financial aid verification enhancements
- Developmental education redesign shortening time to completion
- Enhanced campus life
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- Touchpoint interaction and communication with students through CRM
- Intensive advising/counseling
- Accelerated, flexible, and student-centered learning more available
- Intentional, accelerated, competency-based programs of study leading to credentials in high-demand fields
- Early alert and intervention
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- Satisfactory academic progress review
- Emergency aid for unexpected life events
- Strong academic programming at all campus locations
- Faculty advising, consultation, office hours, referrals
- Adequate course offerings for certificate completion
- Timely support to student

Details:
- Fully implemented CRM
- Advising & Counseling changes implemented
- Scheduling based on student needs
- Revise catalog based on redefined programs
- Accelerated learning options
- Academic programming
- Student Learning Outcomes Assessment
- Minimize number of majors
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Details:
• Fully operational CRM
• Incentivize completion
• Acknowledge progress
• Financial aid for final term
• Transcript sharing without cost to NSHE institutions
• Reverse transfer notification
• Celebrations of completion
• Improved graduation rate