

Students

Is Canvas down right now? It seems slow and/or does not seem to be responding.

Canvas has a very good uptime record, but can occasionally experience periods of slow response or even rare outages.

What is Canvas?

Canvas is a cloud-based Learning Management System (LMS), similar to Blackboard, Moodle, Angel, etc. It provides tools to help faculty manage curricular resources and communication with students. Canvas will be your central resource for distributing all of your course materials such as syllabi, assignments, readings, quizzes, surveys, videos, and other media.

When will my courses appear in Canvas? Some are missing!

If you are a student and some of your courses appear to be missing in Canvas, please contact the CSN Helpdesk at 702-651-4357. You can check your complete course schedule in MyCSN. All courses are published and made accessible to students before the beginning of the semester.

I am unable to login to Canvas. What could be the problem?

Please be sure to verify your account at <https://csnstudent.csn.edu/stuverify/> prior to trying to login to Canvas. If you have reset your password, please allow for at least an hour before trying to login again. If you are still having technical difficulties, please contact help desk at help.desk@csn.edu.

How do students submit assignments?

If an instructor has set up an Assignment to receive Online Submissions, students can upload content by submitting directly to that assignment. That submitted content will only be visible to the instructor and is connected directly to the assignment.

Once the assignment is set up properly, students can go to this guide: [How do I submit an online assignment?](#)

How do I access my Canvas course?

You can access Canvas by going to csn.instructure.com and logging in using your assigned NSHE ID and password. If you are an instructor at CSN and you are now taking a course as a student, you will need to login with the same log in as when accessing the courses you are teaching, however, you will still see the courses that you taught with an instructor role and the course you are taking as a student with a student role.

Can I do my coursework without being connected to the internet?

You will need to be connected to the internet to do most of your coursework. For those students who like to do their homework on buses, subways, or commuter rail you will be able to download your readings to your iPad, tablet, or computer. You will also be able to print off the

discussion board to read while using public transportation.

Can I do my coursework on my computer or my iPad/tablet or phone?

Yes! We have found that Canvas works well on the iPad, iPhone, and Android smartphones. You'll need to download the Canvas IOS app, which can be found by searching for Canvas in the iTunes store or in the app store on your phone. The app allows you to interact in the course on discussions, messages, view the recent activity, and check your grades, but you'll need to access a browser on your device for the readings and videos. On Android systems, browsers that work well are Opera, Firefox, Chrome and Dolphin Browser HD. Others are functional but these four best comply with web standards.

Where do I go after I login?

When you first login to Canvas, you will be at your personal Dashboard with updates on all your courses since you last logged in as well as upcoming assignments. Clicking on a particular announcement or discussion will take you to that course site in canvas. You can left-click "Courses" to return to this page at any time. To go to a specific course site, mouse over "courses" and you will get a menu of all classes you are currently enrolled in. Click a particular course to go to that specific course site. For more info on the Dashboard page: <http://guides.instructure.com/s/2204/m/8470/l/40311-what-is-the-dashboard> -

How do I navigate a specific Canvas course site?

When you go to a specific course site in canvas, you will have a Course menu on the left hand side to take you to specific tools/areas your instructor has made available. As you click one of the options on the course menu, the main content area will change. Additionally, for each area in the Canvas course site, the right hand Sidebar column will change to give you options/tools for that particular area. The course menu will remain on the left no matter where you go in the course site. Navigational "breadcrumb" links will appear along the top of the content area to allow you to move up a level as needed.

For more info on how to Navigate a Canvas Course Site:

<http://guides.instructure.com/m/4212/l/41953-how-do-i-use-the-course-dashboard-as-a-student>

How do I access my grades?

Click the "Grades" Link on the top bar of your Canvas window to view all grades instructors have entered in Canvas for you. You can click on specific courses to view individual assignment grades, grading rubric scoring etc.

For more info on how to access Grades in

Canvas: <http://guides.instructure.com/s/2204/m/8470/l/55064-where-are-my-grades> -

How do I view/send messages to/from my instructors in Canvas?

Canvas has an internal messaging system called "Conversations." To access your Canvas Conversations Inbox where you can view, sort, send and search Canvas messages, click the "inbox" at the top right of your Canvas window.

For more info on the Conversations Inbox: <http://guides.instructure.com/s/2204/m/4152/l/48299-how-is-my-conversations-inbox-organized>

For a brief video tutorial on Conversations: <http://guides.instructure.com/s/2204/m/4210/l/41171-how-does-conversations-work> -