Canvas FAQs

How do students who don't have computers at home and rely on the computer lab and libraries get their work done now?
Students can access their courses on their smart phones via the Canvas application in GoCSN.
Instructors can also access Canvas via the mobile application. We are looking into additional alternatives. Updates will be provided when available.

Where can I access student and instructor tutorials for Canvas?
https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents

https://community.canvaslms.com/docs/DOC-10460-canvas-instructor-guide-table-of-contents\

Will there be any online/remote training on Canvas?
Yes. The office of eLearning will be conducting Virtual Canvas labs at the time below. They will be conducted using Big Blue Button in Canvas. All faculty are being added to the training shell in Canvas. To access the Canvas Virtual labs, you will go to this course shell at https://csn.instructure.com/courses/1327836 and then click on Conferences.

3/24/20	3/25/20	3/26/20	3/27/20
8:00am- 9:00am	8:00am- 9:00am	8:00am- 9:00am	8:00am- 9:00am
9am-10am	9am-10am	9am-10am	9am-10am
10am - 11am	10am - 11am	10am - 11am	10am - 11am
Noon- 1pm	Noon- 1pm	Noon- 1pm	Noon- 1pm
3pm - 4pm	1pm-2pm	1pm-2pm	1pm-2pm
	3pm - 4pm	3pm - 4pm	3pm - 4pm

Will there be anyone available to help with Canvas?
The Office of eLearning staff will be available by email at the following addresses:
Terry.norris@csn.edu
Nancy.webb@csn.edu
Paula.michniewicz@csn.edu
Michelle.chan@csn.edu
Haunani.taylor@csn.edu

Is there a web conferencing tool in Canvas?
Yes, under the conferences tab in courses you can access Big Blue Button for web conferencing.

Can you provide the links to Canvas Tutorials?
https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents
https://community.canvaslms.com/docs/DOC-10460-canvas-instructor-guide-table-of-contents

Are there any free or discounted technology tools for online learning?

https://campustechnology.com/articles/2020/03/16/free-and-discounted-ed-tech-tools-for-online-learning-during-the-coronavirus-pandemic