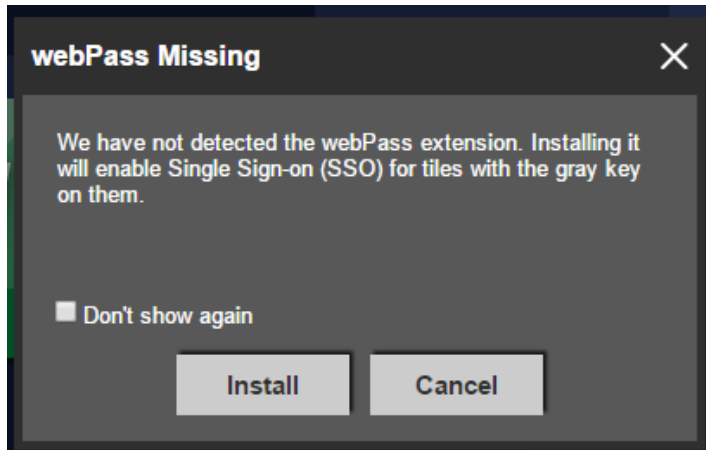


Installation for WebPass

Follow these instructions when you are prompted with a popup in GoCSN which looks like this:



Click on install, and then select the Install WebPass button.

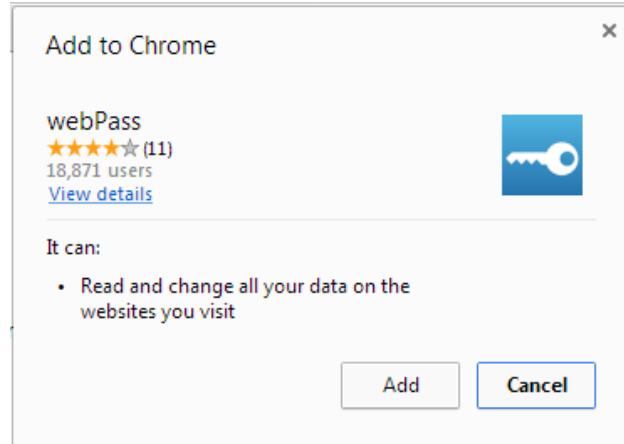


webPass is not installed

[Install webPass 1.2.9](#)

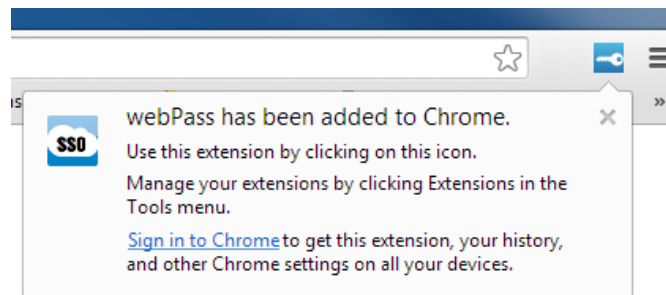
Chrome

Step 1



Click the Install option to start the installation. When the following message appears, click Add.

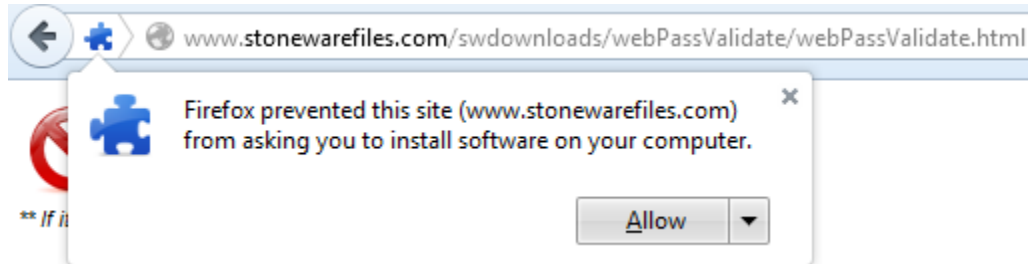
Step 2



The screen will show the download progress, and a status message telling you if the installation was successful or not. When the following message appears, the installation is complete.

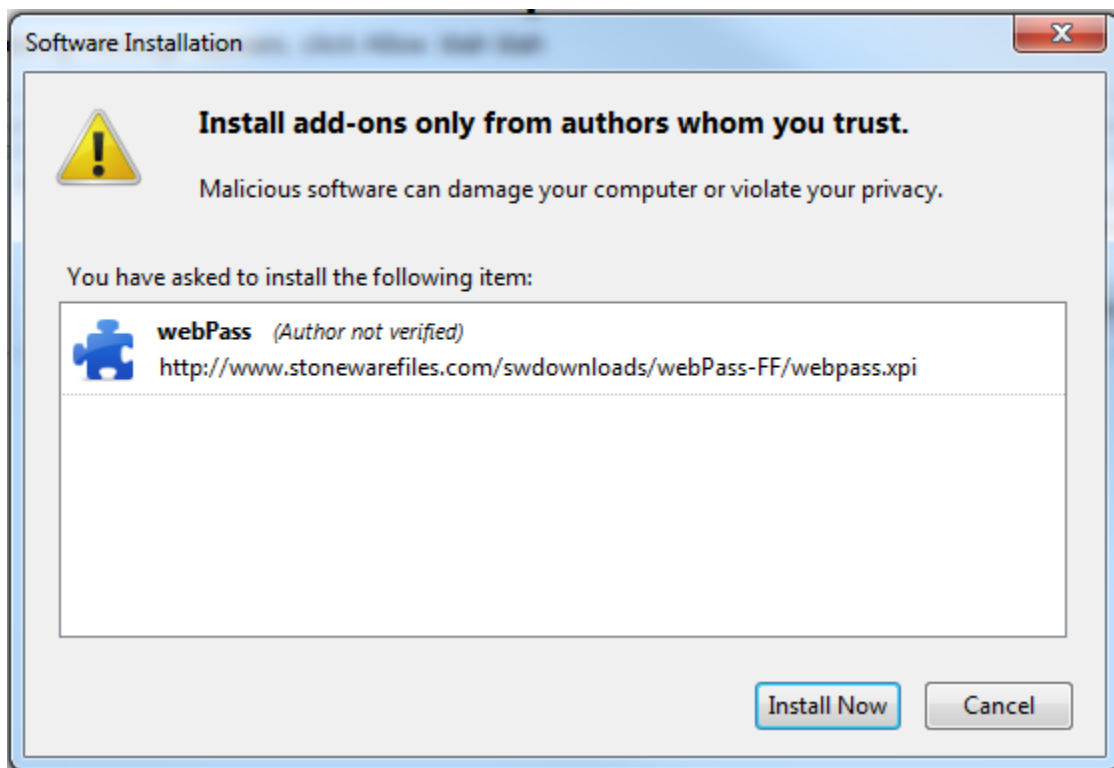
Firefox

Step 1



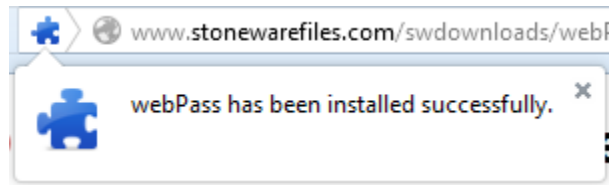
Click the Install option to start the installation. When the following message appears, click Allow.

Step 2



Firefox will verify that you really want to install the webPass add-on. Click Install Now to complete the installation.

Step 3



A message will appear near the top of the browser to let you know that webPass was installed successfully.

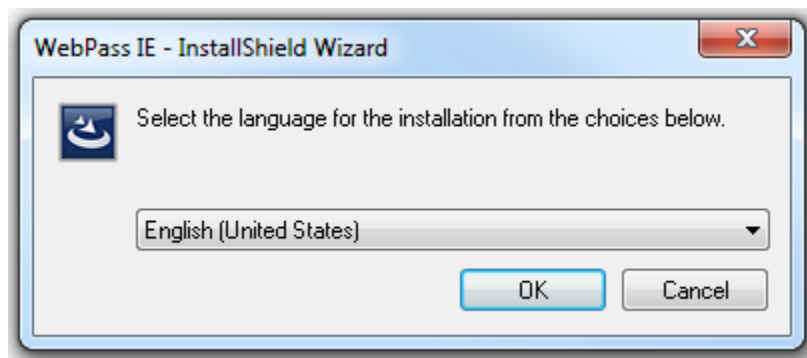
Internet Explorer

Step 1



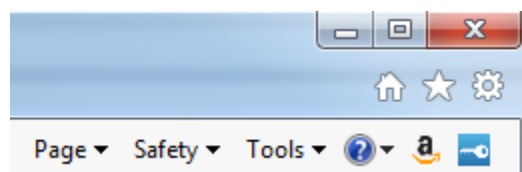
Click the Install option to start the installation. When prompted to run or save the installation program, choose *Run*.

Step 2



After the installation program downloads, choose your language and click *OK*. The installer will extract and run. If you receive a warning asking if it is OK for the installer to make changes on this computer, click *Yes*.

Step 3



The installer will disappear once it is complete. You **must** shut down your Internet Explorer and restart it before webPass will be enabled. After the restart, you should see a blue key icon in your Command Bar at the top of the browser. If that Command Bar is not visible, click *Alt* and the Internet Explorer menu will appear. Choose *View*, then *Toolbars* and click *Command bar*. If you receive a prompt at the bottom of the browser prompting you to enable webPass, choose *Yes*.