

## Campus Vending Services FAQs

### *I paid but did not receive my product. How do I obtain a refund?*

- **Pepsi beverage machines:**

**Cash** customers may obtain a refund from the Cashier's office at one of the three campuses located in North Las Vegas, Henderson, and West Charleston.

If the Cashier's office is closed, you may submit a refund claim to Pepsi at [www.pepsiequipmentservice.com](http://www.pepsiequipmentservice.com).

If you used a **debit card**, there will be a temporary charge on your card, and you will receive a refund automatically back to the card that was used. The automatic refund can take up to 72 hours. If it has been 72 hours and you have not received your refund, please submit a claim with Pepsi at [www.Pepsiequipmentservice.com](http://www.Pepsiequipmentservice.com) for your refund.

- **Snack machines:**

You may obtain a refund from the Cashier's office at one of the three campuses located in North Las Vegas, Henderson, and West Charleston.

If the Cashier's office is closed, please call 702-530-7632 for a refund.

### *Where is the Cashier's office located?*

- West Charleston campus:  
6375 West Charleston Blvd.  
Building D  
Las Vegas, NV 89146  
702-651-5650
- North Las Vegas campus  
3200 E. Cheyenne Ave.  
Building E  
North Las Vegas, NV 89030  
702-651-4064
- Henderson campus  
700 College Drive

Building B  
Henderson, NV 89002  
702-651-3022

***Do the vending machines offer a touchless payment option?***

Yes. All vending machines have a touchless pay range option.

***What items are included in the PPE (Personal Protective Equipment) vending machines?***

Our PPE vending machines sell hand sanitizer, sanitizing wipes, gloves, and masks. All items are \$5 each.

***Where are the PPE vending machines located?***

1. **Henderson:** C Building 1st floor hallway behind the Information Desk.
2. **North Las Vegas:** Main Building 1st floor in the June Whiteley Lounge.
3. **West Charleston:** K Building 1st floor across from room 123.